

**CAMDEN CHAMBER OF COMMERCE & INDUSTRY INC  
GENERAL MEETING – MT ANNAN BOTANICAL GARDENS  
WEDNESDAY, 6<sup>TH</sup> MAY 2009**

Meeting commenced 6:35 pm

**Attendance & Apologies** – as per attendance book

**Minutes from previous meeting** (1<sup>ST</sup> April 2009)

M) Kerry Shephard                      S) Debbie Roberts

**Business arising from those minutes:**

Marge & Stewart Ollis of Camden Printing attended a meeting with Bendigo Bank regarding the setting up of a steering committee whose role will be to investigate the feasibility of a Camden branch. All interested people are invited to attend Monday, 1<sup>ST</sup> June at the CWA rooms at 6pm.

**Treasurer's Report** prepared & tabled by Kerry Shephard

M) David Cadden                      S) Marge Ollis

**60 Second Speaker**

**Natasha Towers** of Leagues The Way on “Customer Service”.

- Key to successful business;
- Is the store / shop front attractive & inviting;
- What way is the customer addressed? Don't ignore or smother;
- Produce knowledge by all employees is vital;
- The experience a customer has in your business is what brings them back;
- **FIRST IMPRESSIONS COUNT !**

Next month's 60 Second Speaker will be David Waudby of Macarthur BEC.

**Correspondence**

Camden Council Notification of proposed development 2A Porrende St, Narellan

Mater Dei Lipstick Luncheon

NSW Chamber of Commerce – tendering for Defence & Government Contracts

Mawarra Public School Parents & Citizens Assoc.

**Council Update**

**Carey McIntyre** spoke regarding McDonald's D/A and the old Camden High School site D/A. Current population of 52,000 will leap to over 300,000 in the not so distant future. Challenge of Council is in respecting, and trying to preserve, the heritage aspect of Camden with balancing new and old.

**Police Update**

**Snr Const Chris Millman** spoke regarding the increased graffiti and glass etching of shopfronts noting April had been the busiest month on record for these incidents. Urges everyone to report incidents then remove damage asap;

**General Business**

- Campbelltown Chamber are hosting a “Christmas In July” function 8th July at Gledswood Winery, \$38.00 p/p with information on the Camden Chamber website;

- Request members consider making a donation to our monthly lucky door prizes;
- Debbie Roberts of Youth Solutions spoke of their contribution to this year's Light Up Festival. They have so far received \$500 donation from Camden Council and have applied for other grants, including St George. Debbie passed out the invitation to S.S. YOUTH SOLUTIONS 6:30pm at Campbelltown Catholic Club 25<sup>th</sup> July. For more information contact Debbie on 46282319 / 0416 282319 / [debbie@youthsolutions.com.au](mailto:debbie@youthsolutions.com.au)

### **5 min Business Spot**

**David Waudby** outlined the wonderful opportunities when accessing the Macarthur Business Enterprise Centre. There is also a link to these services on the Camden Chamber website.

### **Guest Speakers**

**Caz McCallum** – Mt Annan Botanical Gardens Manager. Caz spoke of the important work carried out by the Botanical, eg. categorizing of seeds; as well as the opportunity to hold functions on site; desire to extend further to maintain the wildlife corridor to water; new entry from Narellan Road;

**Louise McKeering** – Senior Manager Programs, Enterprise & Regional Division of the Department of State & Regional Development. Encourage everyone to access [www.smallbiz.nsw.gov.au](http://www.smallbiz.nsw.gov.au) or email to [first@business.nsw.gov.au](mailto:first@business.nsw.gov.au) . Louise spoke about the importance of women in business and the need to link experienced business people; putting together “business clusters”, innovations and exporting.

**Glenn Holdstock** – Manager, Economic Development, Sutherland Shire Council. Glenn discussed the potential number of home based businesses with his estimate of 16,963; pointed out that trades people who work from the vehicles (plumbers, tilers, electricians, etc) all fall into this category. Anyone that nominates their home address on their ABN is considered a home business.

**Next months meeting** 3<sup>rd</sup> June 6pm networking with 6:30 start Camden Valley Inn with guest speaker topic ‘End of year tax and accounting considerations for small business’ and Council representative will be Megan Singleton on the subject of Camden Spring Festival.

### **Lucky Door Prize**

Donated by our guest speaker Louise McKeering  
Won by Marge Ollis of Camden Printing

A general Thank You was issued by David Cadden of MCU to all participating guest speakers and presenters for the evening.

Meeting closed at 8.55pm.